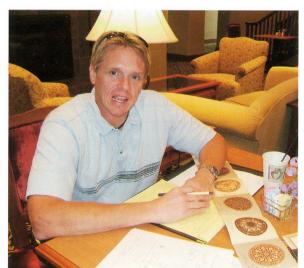
## **PROTAGONISTS**

Not common in Europe, some US companies have based their business on specialization... An inlaid compass rose at the center of a parquet floor (marquetry) is an expression of style that gives a room unique

Yarema Marquetry founder, Barry Nelson.

personalization.



### Choosing specialization

he parquet market in Italy isn't doing badly at all, and this holds true for Europe and the rest of the world as well. So just what's missing?

It's not that anything specific is lacking. Without a doubt, as in many another context, customers are pushing more and more for the most absolute personalization of the products that they buy and use.

From the USA, Mr. Barry Nelson has come up with an original reply to this request. Nelson usually completes the parquet floors he installs with (usually) centrally positioned marquetry that per-

> sonalize their use and ownership. Stimulated and "educated" in this respect by Nelson's sales team, the customer himself helps design the marquetry in order

to make the parquet that he has installed/bought for his home more uniquely his own.

Selling inlaid wood marquetry also helps the US parquet industry fight the chain stores that are so strong in the USA. As much as 45% of the "economical" parquet is sold by large chain stores like The Home Depot, Lowe's, and Wal Mart.

The "Do it yourself" craze is not likely to end soon and this means that many homeowners will be installing their parquet floors by themselves. What kind of response does this important market segment that often buys Chinese products demand? One answer is the greater personalization of the floor through the use of marquetry that can only be laid by the professional floor installer because of the artistic design skills required.

This is what else Barry Nelson had to say.

#### **DATA SHEET**

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Sales outlet name (sign)	Yarema Marquetry
Location (center of town, suburbs)	Detroit suburbs
Business hours	9/18.30
Weekly closing day	Sunday
No. of display windows	2
Surface area (sq m)	12.000
Employees	15
Internet site	www.yaremamarquetry.com
Do you advertise? (yes/no)	no

# Personalized edges: 25% Marquetry: 40%

#### How was Yarema Marquetry born?

Barry Nelson: The crisis in the US real estate market did not arise only in the summer of 2007 but sinks its roots further in the past. Without going into the details of a purely financial question, all I want to say is that it lost me my job when the parquet company I worked for stopped showing a profit. Newly unemployed, I was reluctant to leave a field in which I'd worked in for 25 years, and I ended up starting my own company.

I sharpened my skills and looked around for what was missing in the market and then placed my bet on marquetry, in other words the artistic completion of the wood floor, a segment worth over 100 million dollars in the US alone.

That's how Yarema Marquetry was born. We've been serving both the Canadian and US markets for 2 years now: that's why you find us both here in Minnesota, a highly industrialized state on the Canadian border and in Michigan, a more commercialized location oriented towards Ontario and Quebec.



